



VALLEY OF THE SUN YMCA MOBILE APP

GETTING STARTED

DOWNLOADING THE APP

- Search “Valley of the Sun YMCA” in the App Store or Google Play.

Click image to download app



Click image to download app



SETTING UP YOUR ACCOUNT

- Step 1: Click “Allow” to accept notifications
- Step 2: Click “Log In | Sign Up” then “Create Account”
- Step 3: Choose your home branch
- Step 4: Enter personal information and choose a password

SETTING UP YOUR PROFILE

- Step 1: Click your initials in the top left corner
- Step 2: Click your initials again
- Step 3: Update/enter personal information
- Step 4: Click “Save”

SETTING UP YOUR DIGITAL MEMBERSHIP CARD

- Step 1: Click the “Check-In” tile
- Step 2: Click “Add Barcode”
- Step 3: Enter barcode. If you don’t have a barcode contact your local Y.
- Step 4: Click “Save”

CHANGING YOUR LOCATION

- Step 1: Click your initials in the top left corner
- Step 2: Click your initials again
- Step 3: Click “Home Location” and choose new location
- Step 4: Click “Save”



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CONNECTING YOUR FITNESS APP OR DEVICE

- Step 1: Click “Connected Apps” tile
- Step 2: Click your fitness app or device logo
- Step 3: Sign in to fitness app and follow prompts to connect device

FREQUENTLY ASKED QUESTIONS

WHAT IS MY BARCODE?

- Your barcode will be provided to you during the membership registration process.

WHAT IF I DON'T WANT MY WORKOUTS HIGHLIGHTED ON THE SOCIAL FEED?

- Go to the “Settings” tab under your profile and pick your privacy preferences.

HOW DO I REPORT TECHNICAL ISSUES OR SUBMIT FEEDBACK?

- Go to the “Support” tile at the bottom of the screen and choose the app and choose the appropriate sections.

CAN I GET NOTIFICATIONS FOR OTHER BRANCHES?

- At this time, you will only receive notifications specific to your home branch. Notifications can be found in “My Profile” section in blue.

WHAT'S NEXT FOR THE APP?

- We are constantly working to bring you cutting-edge features to the Valley of the Sun YMCA app! Stay tuned!

VISIT YOUR WELCOME CENTER FOR ANY QUESTIONS